

# HVLS FANS

## UNITED STATES & CANADA LIMITED WARRANTY

### 1. PURPOSE

To define 4FRONT's limited U.S. & Canadian warranty as it applies to HVLS Fan products and their controls.

### 2. WARRANTY COVERAGE

THIS LIMITED PRODUCT WARRANTY ("Limited Warranty") IS THE SOLE AND EXCLUSIVE WARRANTY MADE BY 4FRONT SOLUTIONS, LLC ("4FRONT") IN CONNECTION WITH THE HVLS FAN ("Product"). OTHER THAN THE LIMITED WARRANTY SET FORTH HEREIN, 4FRONT MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND IS IN LIEU OF ANY OTHER GUARANTEES OR WARRANTIES. THIS LIMITED WARRANTY APPLIES ONLY TO THE ORIGINAL PURCHASER OF THE HVLS FAN AND CANNOT BE TRANSFERRED.

4FRONT expressly warrants to the original purchaser of the Product ("**Owner**") for a period of one (1) year from the date that is either:

1. Sixty (60) days after the initial date of shipment by 4FRONT to the Product Owner, **OR**
2. The date of installation of the Product by the Owner, **whichever occurs first ("Trigger Date")**,

that the product will be reasonably free of defects in materials and workmanship. This Limited Warranty only applies to 4Front's Products, which are used, stored, handled, installed, and operated in the manner set forth in the User Manual ("**Warranty Period**").

If the Product, as determined solely by 4FRONT, does not perform as warranted solely due to a manufacturing defect within the Warranty Period, subject to the exclusions set forth in this Limited Warranty, and if properly notified by the Owner, 4FRONT will, at its option, either:



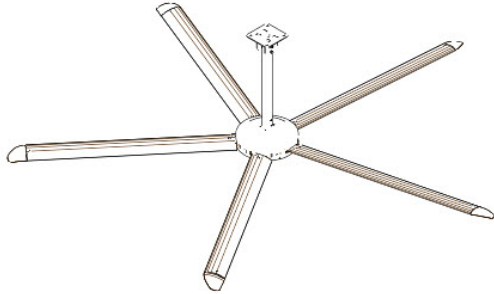

1. Replace the Product, or the deficient portion(s) thereof, without charge to the owner (to include all parts and labor) ("**Replace**");
2. Alter or repair the Product, on site or elsewhere, without charge to the owner ("**Repair**"); OR
3. Return the Product and refund the purchase price.

Replace or Repair during the Warranty Period includes reasonable labor charges necessary to repair or replace the defective product with the style, model, and/or color of the Product that is available at the time of the repair or replacement and is limited to the repair or replacement of only the specific Product that fails due to a manufacturing defect. Any repaired or replaced Product shall also remain subject to the original Warranty Period from the original Trigger Date as set forth above, and

any repair or replacement shall not extend the original Warranty Period in any manner or start a new warranty period.

IN ADDITION TO THIS LIMITED WARRANTY, 4FRONT WARRANTS THE PRODUCT ACCORDING to the table below for parts only:

## 2.1. HVLS FANS

Product		Mechanical *	Electrical **
Industrial 5-Blade		14 years	6 years
Direct Drive 5-Blade		14 years	6 years
Commercial 5-Blade		9 years	4 years
Industrial 3-Blade		6 years	4 years

\* Mechanical is defined as the mechanical components of the fan including the powerhead (motor and gearbox), fan hub, mounting, airfoils, and winglets.

\*\* Electrical is defined as all electrical and electronic components of the fan, including the Variable Frequency Drive (VFD) and all components of the VFD panel. This does not include the touchscreen controllers.

All products are considered for indoor use only.

## 2.2. CONTROLS

Product	Coverage
Standard Touchpad	Covered for only initial 1 year warranty.*
iFAN 4.3, 7.0 and 10.0	Covered for only initial 1 year warranty.*
BMS Interface Card	Covered for only initial 1 year warranty.*
Accessory Sensors	Covered for only initial 1 year warranty.*

\* Labor and parts for networking cable issues are not covered.

## 3.DISCLAIMER OF WARRANTIES

4FRONT's Products must be stored, handled, installed, used, and maintained in accordance with instructions provided by 4FRONT, and this Limited Warranty is conditioned upon compliance with all such instructions.

### **This Limited Warranty does not cover any failure(s) caused by:**

1. Non-compliance with 4FRONT's User Manual. Such failures include, but are not limited to, exposure to physical abuse, including, but not limited to thermal abuse or shock (e.g., excessive heat or cold) or misuse;
2. Improper storage, installation, handling, use and/or of the Product, including but not limited to mounting location and exclusion zone violations, improper operation, negligence, or failure to maintain and adjust the Product properly;
3. Damage not resulting from manufacturing defects that occur while the Product is in the customer's possession, including but not limited to Parts requiring replacement due to damage resulting from vehicle impact, abuse, or improper operation;
4. Unreasonable or unintended use of Product; or
5. Products installed with known or visible manufacturing defects at the time of installation.

Any information or suggestion by 4FRONT with respect to the Product concerning applications, specifications, or compliance with codes and standards is provided solely for your convenient reference and is made without any representation as to accuracy or suitability. You must verify and test the suitability of any information with respect to the Product for your specific application.

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY MADE BY 4FRONT. 4FRONT DOES NOT MAKE ANY IMPLIED OR EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PRODUCTS SOLD BY 4FRONT ARE SOLD ONLY TO THE SPECIFICATIONS SPECIFICALLY SET FORTH BY 4FRONT IN WRITING. OTHER THAN THE LIMITED WARRANTY SET FORTH HEREIN, 4FRONT MAKES NO OTHER WARRANTIES. 4FRONT'S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE REPAIR OR REPLACEMENT OF NON-CONFORMING PRODUCT, OR AT THE OPTION OF 4FRONT, RETURN OF THE PRODUCT AND A REFUND OF THE PURCHASE PRICE. BUYER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS

PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

4FRONT DISCLAIMS ANY RESPONSIBILITY OR LIABILITY FOR ANY LOSS OR DAMAGE OF ANY KIND (INCLUDING WITHOUT LIMITATION, DIRECT, INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR LOST PROFITS OR LOST PRODUCTION) arising out of or related to the use, installation, or maintenance of the Product (including premature product wear, product failure, property damage, or bodily injury resulting from use of unauthorized replacement parts or modification of the Product).

## 4.LIMITATION OF LIABILITY

IN NO EVENT SHALL 4FRONT BE LIABLE TO BUYER/OWNER IN TORT, CONTRACT OR OTHERWISE, FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS BUSINESS OPPORTUNITIES, DAMAGE TO GOODWILL OR REPUTATION, OR LOSS OF DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, SERVICING, USE OR LOSS OF USE OF THE PRODUCT(S) SOLD HEREUNDER, OR FOR ANY LIABILITY OF BUYER TO ANY THIRD PARTY WITH RESPECT THERETO.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, INCLUDING, BUT NOT LIMITED TO, A WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH 4FRONT HEREBY DISCLAIMS.

## 5.WARRANTY COVERAGE AND PROCEDURES

For service under this Limited Warranty you must notify 4FRONT in writing within ninety (90) days after discovering the Product deficiency, utilizing the HVLS Warranty Request form (see HVLS Warranty Request QR Code below) and comply with all procedures set forth in the Warranty and Factory Service Request Procedure (see Warranty and Factory Service Request Procedure QR Code below). This Limited Warranty will be null and void if the Owner fails to notify 4FRONT's warranty department using the procedures set forth herein within ninety (90) days after the Product deficiency is discovered.



Click [here](#) to view the HVLS Warranty and Factory Service Request Procedure



Click [here](#) to view the HVLS Warranty Request Form